NEW PRODUCT REGISTRATION & DATA CAPTURE PROCESS

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What you should know

- All documents to be uploaded must be PDF documents and not more than 500KB
- All images should be in JPEG and not more than 500KB
- The Remita payment options, which are **Credit or Debit card**, **Online Internet Banking**, **Bank Branch** etc.
- Documents to be uploaded include:
 - Client/Company related document: CAC Certificate of Registration, Notarised Declaration, Registration of Trade Mark, Power of Attorney etc.
 - Product related document: NAFDAC Certificate, Manufacturer details, Packaging information (Image, Label information, Type of package e.g. sachet, bottle, etc.)
 - > All existing copies of Product Certification.

Note: Documents listed are based on the current requirement which may change based on NAFDAC regulations without prior notice and may be product specific

What is New Registration and Data Capture about?

The New Registration and Data Capture exercise is necessary to achieve the following objectives:

- To ensure that the information captured under the new registration and data capture processes will form the basis for future product renewal for all existing clients/companies registered by NAFDAC.
- To capture the details of existing NAFDAC approved Products and Companies unto the NAFDAC Automated Product Administration and Monitoring System Database in order to create an authentic and reliable database of all NAFDAC registered products in Nigeria.

Information captured under the process are divided into 2 categories as follows:

1. Client/company information

2. Products information

Both categories require data input and documents upload.

	Information	Documents
Client	RC Number, TIN, Date of Incorporation, Type of Agency, Company Type, Address, Mailing Address, State, Company & Contact Phone, Contact Email, Company Email	Company Verification information (CAC, Power of Attorney, etc.), Approval / Certificate Information, Certificates issued for Products
Product	Approval number, NAFDAC registration number, Certificate number, Issue date, Expiry date, Manufacturer details, Packaging information (Image, Label information, Type of package e.g. sachet, bottle, etc.)	All existing copies of Product Certification

What are the benefits of the process?

The New Registration and Data Capture exercise is beneficial to both NAFDAC and their clients (i.e. companies). Some of the benefits include the following:

- Enables NAFDAC to monitor products registered by a company (vendor).
- Enables companies track and monitor their products all through the registration process.
- Provide easy access to records of a product all through its lifecycle including all changes that may have been approved for the product.
- Multiple online payment options via Remita platform for convenience.
- Prevent the gueue of clients at NAFDAC offices.
- Eliminates the need to submit basic documents repeatedly.
- Prevents approval conflict and multiple registration of similar products.

How do I access the New Registration and/or Data Capture Portal?

Click on the NAPAMS link on the NAFDAC website or visit www.napams.org

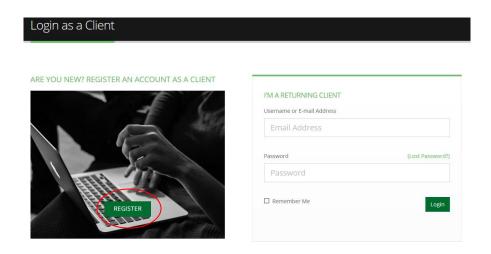
How do I register on the NAPAMS site?

- 1. On the homepage, click on the **Sign In** link.
- 2. Select login as a *Client*.

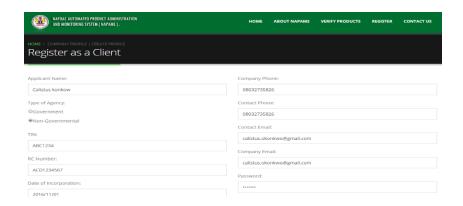
Create an account if you are first time user or log-in with your username and password if you an existing user

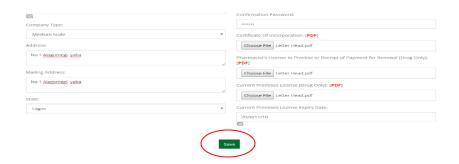


3. Click on Register (if you do not have an existing account)



4. Register as a client by filling the *Company Registration Profile* page.





5. Click on **Save** button to proceed to the dashboard.

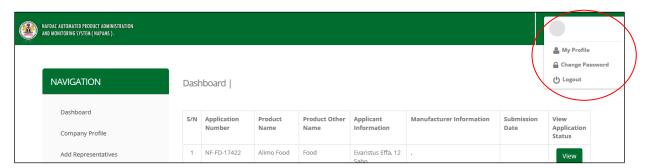
How do I login to the site?

- 1. Type your username and password (if you already have an account)
- 2. Click on Login



How do I change my password?

1. Click on **Welcome** > **Change Password**



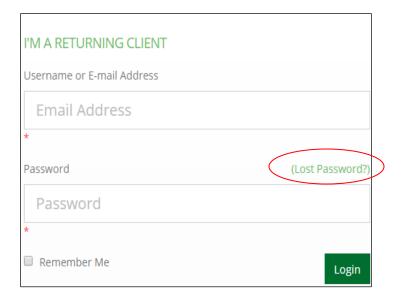
- 2. Click on *Change Password*.
- 3. Enter Old password, New Password and Confirm New Password in their respective fields and click on *Change Password*.



4. A confirmation message is displayed.

How to retrieve forgotten password?

- 1. Go to the Login page
- 2. Click on Lost Password?



3. Enter your email address for notification.



4. A confirmation message is displayed.

What Payment options are available?

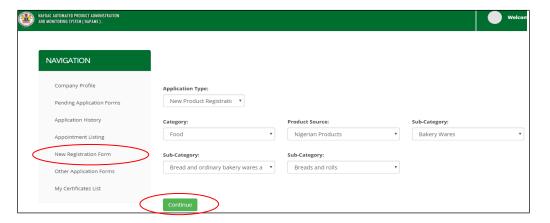
Payment can be made online using the Remita payment platform with any debit or credit card (including ATM cards), bank branch, Online Internet Banking

Do I have to finish the process in one sitting?

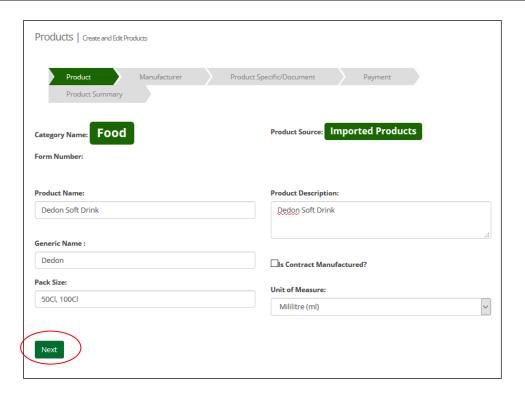
No. The New Registration and/or Data Capture Form has a **Next/Save** button on each page so you can save and continue from where you stopped when next you log-in.

How do I Purchase and Fill a New Registration and/or Data Capture Form?

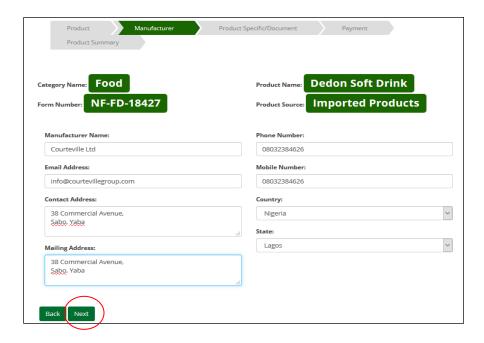
- 1. Click on the **New Registration Form** link on the navigation panel to select the Application Type.
- 2. Select your product category, product source, sub-category (i.e. Drug, Medical Devices, Cosmetics, Food etc.)

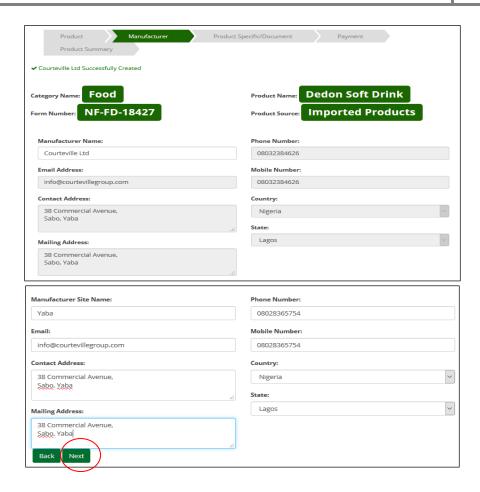


- 3. Click on the **Continue** button to proceed.
- 4. Please note that you can fill a form, pay and submit an application at a time (No multiple form selection).

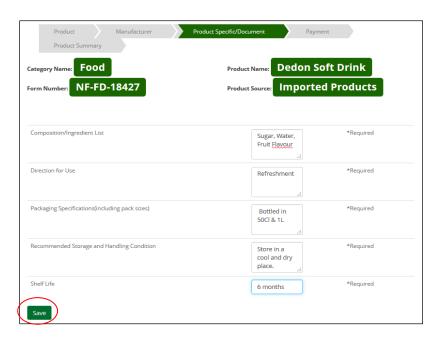


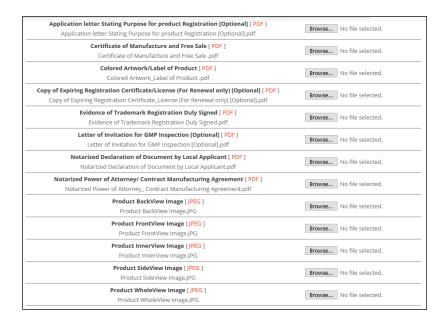
5. Enter the product and manufacturer's details (Step 1 and 2)



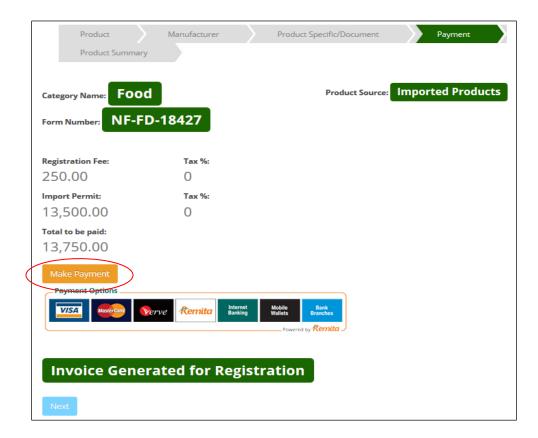


6. Enter product specific details, upload approval documents and product image (Step 3)

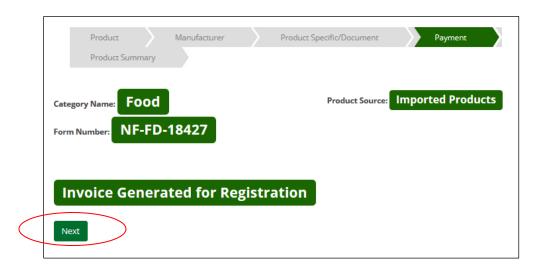




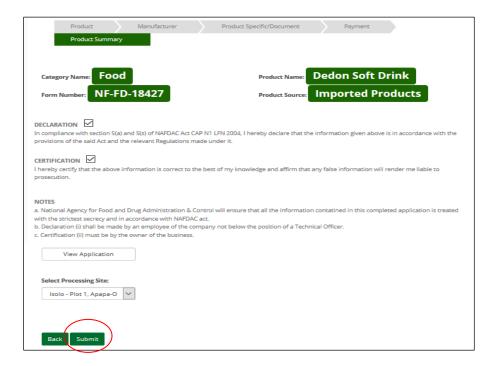
- 7. Proceed to payment
- 8. The payment breakdown is displayed.

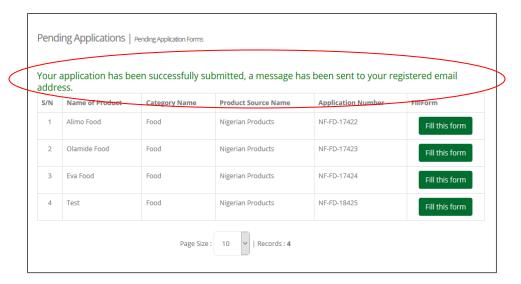


- 9. Click on 'Make Payment'
- 10. The system displays the Remita payment platform.
- 11. Select the '**payment method**' e.g. card details, online Internet banking, Pay at Bank Branch option etc.
- 12. Enter your card details.
- 13. You are automatically redirected to the **Product Summary** page to proceed.
- 14. Click on Next



15. View, Select Processing Site and Submit the completed form (Step 5)

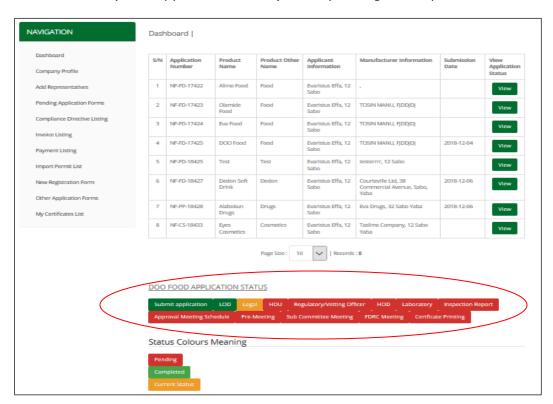




Note: Always click on Next/Save button in order to be able to continue from where you stop in the event that you log out.

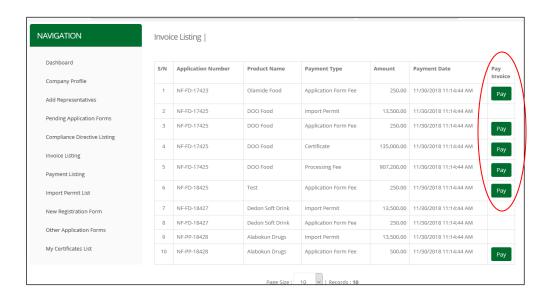
How do I check my Product Status?

- 1. Click on **Dashboard**
- 2. Click on **View** (View Application Status) corresponding to the product.



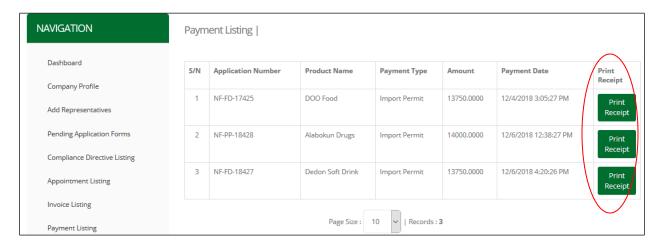
How do I check my Invoice/Payment Status?

- 1. Click Invoice Listing
- 2. Click on the Pay link (Pay Invoice) corresponding to the product.
- 3. Complete the Remita Platform.



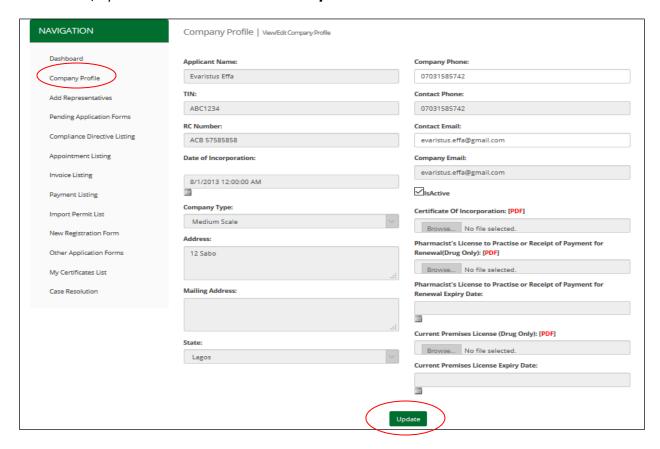
How do I check my Payment Status or Print Receipt?

- 1. Click on Payment Listing
- 2. A list of the transaction made is displayed along with the **Print Receipt**
- 3. Select the Application Number you want to view/print.



How do I update my Company Profile?

- 1. Click on *Company Profile*
- 2. Edit/Update the details and click on **Update**.

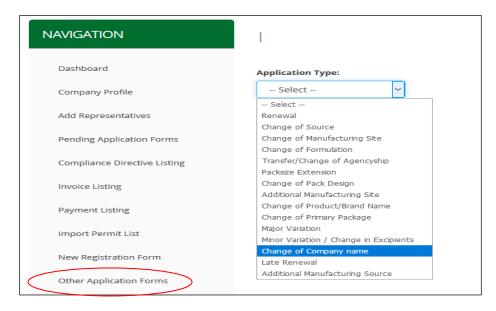


An account will be created for you company which would be associated with the regulatory officer(s) that has been created.

How do I change my Company's information?

Company's information that can be changed include name, addresses, email, phone number etc. and cannot be done without NAFDAC approval. The process below explained the process:

- 1. Go to the Dashboard
- 2. Click on Other Application Forms.
- 3. Proceed with the application and submit.



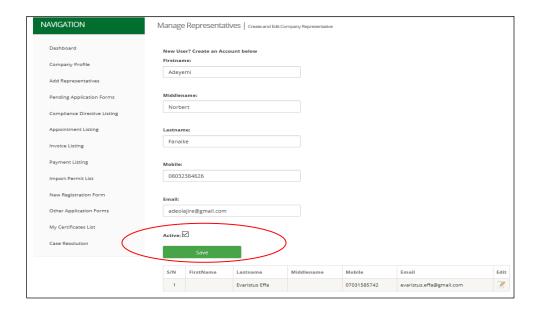
Information such as Date of Incorporation, RC number of a company do not change.

Do I have to create a different account for New Registration and DataCapture?

No, an account is created only once. You just fill and purchase the forms for either New Registration or DataCapture as the case may be.

How do I create a Representative Officer?

- 1. On the Dashboard, click on the *Add Representatives*.
- 2. Fill the new company representative and **Save**.
- 3. You can also edit/activate/deactivate the company representative information.
- 4. To activate, check the box and to deactivate, uncheck the box.



A confirmation message, notifying of successful creation of the Company Representative is displayed.

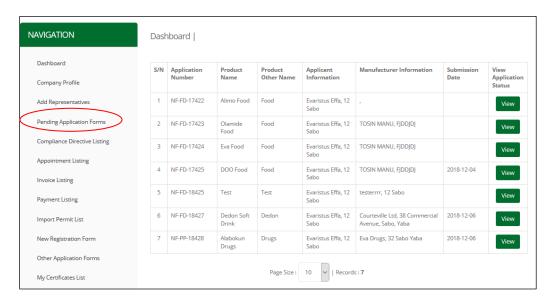
The new Representative receives an email notification of his login details

Can a client/or company have more than one Representative?

Yes, log-in with the company account to create more representatives.

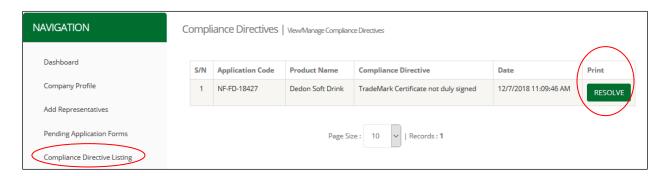
How to view pending application form?

- 1. Go to Dashboard,
- 2. Click on **Pending Application Forms** to view/fill all pending applications that are yet to be submitted.



How to view any Compliance Directive issued by NAFDAC.

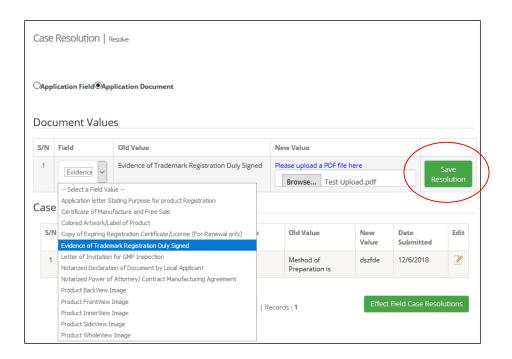
1. Go to Dashboard, click on *Compliance Directive Listing*.



- 2. Click on the **Resolve** button to address this issue
- 3. Select Application Field or Application Document

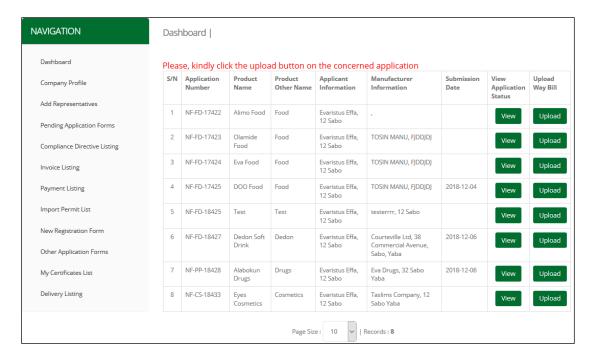


- 4. Select the old value and the new value and if there are any reasons to upload, you can proceed to upload the correct document.
- 5. Click on Save Resolution.



What should I do after mailing the Product Sample/Dossier to NAFDAC?

- 1. Go to the Dashboard, click on **Delivery Listing.**
- 2. Click on the *Upload* (Upload Way Bill) corresponding to the product.



- 3. Fill the fields and Upload Waybill.
- 4. Click on Save to submit

